

## TERMS OF SALE

### GENERAL CONDITIONS AND CHARGES

**RECEPTION:** at your arrival, you have to leave your vehicle at the car park and to introduce yourself at the reception.

During the high season, reception is open from 9am to 12.30 and from 2pm to 7.30pm except on Sunday from 9am to 12.30 and from 3.30pm to 7.30pm. During the low season, reception is open from 10am to 12.30 and from 2.30pm to 7pm except on Sunday afternoon, there will be someone on duty for the departures.

For the rental of a mobile home or a canvas bungalow during the high season, the guest has to arrive after 4pm and to leave before 10am. During the low season, he can arrive between 11am and midday and leave at 4pm. For the rental of a pitch for a caravan or a tent or a camping-car, the guest has to arrive at midday and to leave before midday.

**CONTRACT:** the booking contract is personal, it is forbidden to sublease or to give it up to a third party.

No modification must be done on the contract by the guest. It has to be filled in, handwritten and signed.

**The number of persons declared in an accommodation with 2 bedrooms cannot be higher than 4 and in an accommodation with 3 bedrooms, 6 persons, young children included:** the non-respect (during the stay) leads to an immediate rupture of the contract without any possibility of refund. Every additional person (within the limits of the accommodation facilities) must be declared in writing and must be approved by the manager, leading to a price increase.

For a bare accommodation, every additional person (within the limits of the accommodation facilities) must be declared in writing and must be approved by the manager, leading to a price increase.

**PREFERENCES:** the preferences expressed at the reservation will be fulfilled insofar as possible, without committing the responsibility of the campsite.

**PAYMENT OF THE STAY:** when receiving your booking contract and your deposit, after cashing of it, the confirmation of your reservation is sent to you, the copy will be kept by the campsite.

Every booking contract will be null and void if the payment of the deposit does not include the sum of 25% of the amount of the stay, with 20€ of reservation costs and the cancellation guarantee, if option. In the same way, every payment of this deposit without this contract signed will not confirm your reservation. The balance of the stay is totally payable 30 days before the arrival of the guest. No discount will be given for a late or a delayed arrival.

**DELAYED ARRIVAL – DEPARTURE IN ADVANCE:** bare accommodation and rented house: if the duration of the stay is delayed or shortened for any reason, the total amount of the stay will remain at the campsite. Every arrival before the intended date will not allow the guest to occupy the place booked, except with the preceding agreement of the manager of the campsite. Every delayed arrival must be notified in writing. If we have no information about that in the 24 hours, we reserve the right to have available the accommodation and to rent it again.

In case of litigation and if no agreement with the manager of the campsite is possible, every guest can have recourse to a mediator of the consumption, in a maximal period of one year from the date of the written complaint, by recorded letter, to the manager. The mediator's details are the following ones: Medicycs – 73 boulevard de Clichy 75009 PARIS – Tel: 01.49.70.15.93 – Email: contact@medicys.fr – Website: www.medicys.fr

**IN CASE OF CANCELLATION** (without cancellation insurance and stay interruption): in case of cancellation of a stay for reasons falling to us, except in case of force majeure, the guest will obtain the refund of all that he paid. In case of cancellation of a stay owing to the guest, 30 days before the provided date of arrival, the deposit will be repaid; after this time, no refund will be possible; the administrative costs will remain at the manager in both cases.

**CANCELLATION AND STAY INTERRUPTION INSURANCE** is optional but recommended. The documentation is provided in appendix (on the website) with the contract, the prices for the year and the campsite rules and regulations.

**SECURITY DEPOSIT:** to rent a mobile home, a security deposit of 300€ and a security deposit of 50€ for the cleaning are requested at your arrival **by credit card** and a stocklist will be given to you. The tenant has to control everything at his arrival before settling and sign the stocklist before giving it back to the reception. To make departures easier, **the deposits will be cancelled the week after your stay**, only once a stocktake is done by the housekeepers and after noting its conformity and the perfect cleanliness of the accommodation. For lack of conformity and if the entrance card is not returned (amount of 20€ included in the deposit), the reconditioning costs and the value of the missing or deteriorated equipment will be deducted. The security deposit for the cleaning (50€) will be kept if the accommodation has not been cleaned the day of the departure, in light of the rules and regulations that decree that the guest has to clean the accommodation.

For a bare pitch, the entrance card will be given at the arrival: the deposit is 20€ by credit card. It will be given back the day of the departure after bringing back the card.

**DAMAGE:** the fittings of the campsite have to be used in accordance with their common use. Every degradation of the premises, loss or destruction of the furniture in the accommodation or in the communal areas commits the responsibility of the author. **The guest tenant of the accommodation or the pitch is personally responsible of all the damage, loss or destruction of the accommodation and of all the fittings of the campsite, done by the people staying with him or visiting him. He has to be insured in Civil Liability and Holiday Insurance, certificate that has to be added to the file (for renting, the security deposit does not constitute a limit of responsibility), resort to third party, every insurance to guarantee the risks of theft, fire, water damage.**

**SWIMMING POOL:** an adult must go with children. Only swimming trunks or boxer shorts are allowed.

The swimming pool is open from 10am to 8pm during the high season and from 10am to 7pm during the low season.

**BARBECUE:** allowed but the security rules have to be respected.

**PETS:** they are authorized in the campsite, on a leash. Only 1 pet per pitch is allowed. They have to be tattooed and vaccinated. The owner must have the vaccination card in his possession. They cannot stay alone at the campsite or in the accommodation.

**DISTURBANCE AND NOISE:** the tenants in the campsite have to comply with the rules of the campsite, especially concerning night peace. Every tenant is responsible for disturbance and noise caused by people living with him. When a tenant disturbs the other tenants, or damages the fittings, his stay can be immediately stopped, without damage of the demands of repairs that the campsite and the third parties could assert against him.

**RESPONSIBILITY:** the responsibility of the campsite, beyond its legal responsibility, is not committed in the event of theft, loss or damage of any kind, during the stay or after it.

**IMAGE REPRODUCTION RIGHTS:** you give permission to Camping GRAND R' to take photographs of you, to record you or to film you during your stay in the campsite and to use the resulting images, sounds, videos and recordings using any media. ). This permission applies for you as well as for people staying with you. The sole purpose of this is to promote and to provide information about the campsite and may in no event damage your reputation. Otherwise you have to inform us by recorded letter with your contract filled in.

**CONTACT DETAILS:** you give permission to Camping GRAND R' to keep your contact details to send you commercial information. In case of refusal, you have to send us a letter with your name, first name and address.

**LANGUAGE OF THE CONTRACT:** The present General Conditions are ruled by the French Law. They are written in French. In case of translation in one or several languages, only the French text will be valid in case of litigation

**THE GUEST DECLARES** that he has all the capacity to act, that his civil status is the one indicated above, that his address is correct, that he took note of the terms and conditions, the rules and regulations and the prices.

MADE IN ..... ON .....

SIGNATURE OF THE GUEST: with mention "read and approved" before

THE MANAGER